

# ApexConnect

## ApexConnect Annual Services Overview

A brief overview of doing business with ApexConnect includes:

- Service & Support
  - E&O and Cyber Insurance
  - A tiered Service Level Agreement with North American based service resource
  - Email, Phone, and proactive monitoring of daily customer activity
  - Platinum level partnership with direct access to SAP Concur
  - Additional partnerships include SAP, Microsoft, UltiPro, and others.

- Product

- ApexConnect Integration Portal  
The Portal puts the power into the customer's hands. It provides:
  - Viewing and re-run integrations
  - Error notification – online and emailed
  - Ability edit data, rerun jobs
  - Scheduled & on-demand running of integration jobs
  - Visibility of performance and history.

All with audit trails for full accountability.

- ApexConnect Platform
  - Simple to complex processing, algorithms, sequences, business rules and logic references and lookups, “N” number of various outputs, unlimited rules etc.
  - Scale across the platform or for an individual customer at a single point in time or single need through simple configuration
  - Data or document throughput for customers
  - Hundreds of providers and endpoints, new sources or destinations attainable in weeks not months.

- Infrastructure

- Microsoft Azure infrastructure partnership,
- Enterprise level (tier 5) data center facilities.

- Security and Business Continuity

- Security accreditations that include the credentials for processing data for customers in the private and

### Concrete & Quantifiable Delivery

“Having these processes automated completely eliminated data entry errors along with ...

...the hundreds of manpower hours it took our Finance team to manually enter into Deltek each line of an expense report.”  
*VP & Controller - system integration and consulting services*

### Assurance & Reliability

“This security information is very helpful and in my opinion a differentiator for Apex.”

*Director - Enterprise Infrastructure of top US Bank*

public sectors in over 50 countries around the world

- Comprehensive Security and Business Continuity reviews by third parties and customers of many large Financial, Brokerage, and other security minded businesses who we maintain a direct level of compliance
- Comprehensive Security and Business Continuity details are available.
- People, process & technologies
  - Customer and results centric
  - Wired across a broader spectrum of customer challenges: Travel, Expense Invoice, Payment, and Human Capital
  - Technical & subject matter experts
  - Automation that drives real customer value.
- Organization
  - Part of a 27-year-old company headquartered in Bloomington, Indiana with customers in more than 50 countries
  - Stable, mature and disciplined, managing more than \$25 billion in travel spend annually,
  - Flagship partners and customers crossing the public and private sectors
  - ApexConnect is independently run and self-sustainable with healthy, satisfied, and referenceable customers.

### Our Customer's Journey

"It's refreshing when someone has the subject matter expertise and the technical aptitude to get things done."  
*CFO - leading drill rig manufacturer*

### Apex brings the effort + intelligence

"Proven to be a consistent partner who's ready to dive into the hard stuff. Those characteristics makes for a solid partnership."  
*Sr Manager – Platform Services, SAP Concur*

### Resources Reallocated

"Automating with ApexConnect allowed us to eliminate an entire full-time position."  
*VP Controller - system integration and consulting services*